

Flight
Attendant
Safety
Training



Your Personnel for the Future

FAST - your quality assured cost-saving
potential for flight attendant training

Efficient, certified and safe.



PRE- EMPLOYMENT TRAINING

Against the backdrop of the ongoing demand for flight attendants, airlines are facing new challenges in recruiting their staff. Current growth rates foresee an annual number of some 50,000 flight attendants worldwide. Approximately 500,000 applicants will be needed to meet this demand. FAST Pre-Employment Training sees their task in finding the right person to suit best your company from applicants all over Europe.

Your future flight attendants will cater to the needs of your passengers, be familiar with safety issues and know how to cope with conflict situations; they will be good at multi-tasking, be self-confident, friendly, convincing and loyal. They are your marketing tools above the clouds. Most importantly though, applicants who have intensely come into contact with this profession will make a lasting decision in favor of becoming flight attendants.

FAST Pre-Employment Training provides flight attendant job aspirants with ideal prep courses and training regardless of location; through e-learning they are trained in intercultural competencies and acquire the professional skills required by quality assurance standards and EU-OPS. They will gain knowledge of aviation terms, safety procedures and first aid. FAST Training gives you the chance to respond to important issues in staff recruitment early. Pre-Employment Training provides you with candidates who will be suited to complete their cost-intensive training and meet any strict regulatory requirements.

These are the advantages for airlines:

- Your applicants already have some basic knowledge, which will reduce your basic training by two days.
- We guarantee motivated and suited applicants (Applicants cover all the costs of their training).
- Easier selection of suited applicants;
- Drop out rates during the basic training and at the beginning of the training are thus avoided

On your application forms you just recommend for your applicants to attend the FAST Pre-Employment Training. This guarantees that they already know their future job environment, have intentionally chosen this profession and are familiar with the English aviation terms. The certificate acquired may have an advantage over other flight attendant applicants; candidates can choose when and where to revise while continuing their ongoing studies or jobs.

INITIAL SAFETY TRAINING

Due to the great fluctuation in airline staff, investments made in flight attendant training are a cost factor not to be disregarded in these times of inevitable savings. FAST Training has thus developed a comprehensive quality manual based on the EU-OPS, ensuring a quality assured training program in compliance with those guidelines.

FAST Initial Safety Training comprises two parts:

There is Web Based Training, an Internet based learning program which was developed in cooperation with universities and colleges of higher education according to the EU-OPS regulations. It is also based on our long-standing experience in flight attendant training; and there is Practical Training. In the latter theoretic items are revised in tests. The skills acquired are then consolidated in practical exercises.

These are the advantages for airlines:

- Flight attendant job aspirants having passed the FAST Initial Safety Training enter the basic training which is 12 days shorter than scheduled.
- Drop out rates during basic training and at the beginning of the training are further avoided.
- Your applicants excel in motivation.
- There is a training time savings of about 30 %.
- This saves you costs and resources.



ENHANCED FLIGHT ATTENDANT TRAINING - YOUR VIRTUAL CLASSROOM AT FAST

In the course of the programs offered we prepare your personal training tool with you. In specially tailored courses customized to your needs and requirements applicant trainees learn skills in the virtual classroom. Your basic training is thus further shortened; there are online retraining and further training options for your personnel as well.

Our participants work out cognitive educational objectives through CBTs, films and by doing group work and conducting individual research. Our experienced trainers attend to them in an exclusive and virtual classroom which can only be accessed by your staff.

Advantages for airlines

- Flight attendant job aspirants gain knowledge in the fields of service, safety and airline philosophy as early as after successful application prior to a placement.
- You conduct the Enhanced Flight Attendant Training with FAST-Training and have the advantage of a shortened course for all applicants with a certificate of the Initial Safety Training.
- Job aspirants sit in an initial test before the beginning of the practical basic course for flight attendants. This is to guarantee a successful learning progress.

Flight
Attendant
Safety
Training



PRE-EMPLOYMENT TRAINING

INITIAL SAFETY TRAINING

ENHANCED FLIGHT ATTENDANT TRAINING

Average basic training for flight attendants

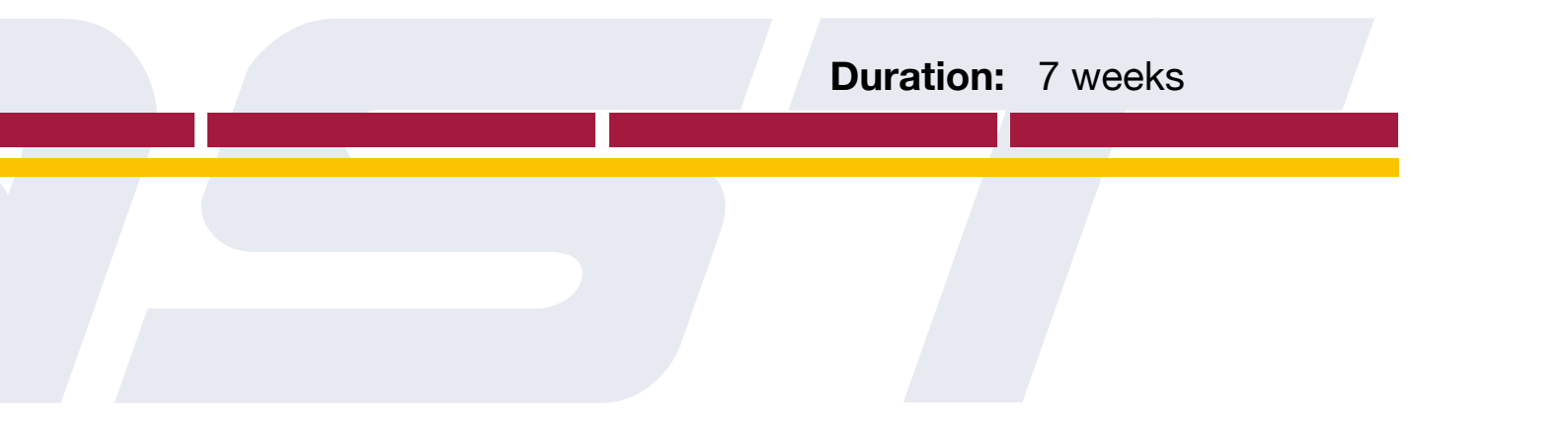


Time saved:
2 days saved in basic training

Time saved:
12 days saved in basic training

Time saved:
Tailored to your particular needs

Duration: 7 weeks





In our flight attendant training program we guarantee a quality assured curriculum complying with the regulations. We warrant with our decades of experience in flight attendant training and in the preparation of Internet based learning programs for aviation manufacturers. *We are your innovative and safe partner in the basic training of your future staff.*

Kontaktadresse: e-mail: fast@fastedu.eu, Telefon: +43 3862 31375, Fax: +43 3862 31928, Mobil: + 43 676 84 7164 101

www.fastedu.eu